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vox® **datapro**
Practical telecoms

Vox Datapro (Pty) Ltd is a leading Telecommunication Service Provider focused on providing Internet connectivity and converged Internet Protocol (IP) services to business customers. Established in 1998, our practical connectivity solutions are designed around your specific business needs and priorities, helping to support your mission-critical communications.

Vox Datapro delivers all connectivity solutions via a world-class infrastructure. Our Service Level Agreements ensure peace-of-mind, while our 24-hour helpdesk fully supports and monitors services to ensure that no matter what size your business, you remain connected around the clock.

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Profax

Product Information

Profax fax-to-email allows you and your company to receive faxes for free. While the fax sender is charged a fee by Telkom for sending their fax, you're able to download as many faxes as you want onto your desktop. There's also the option to send faxes directly from your email. With fax still the preferred way of sending critical documents, Profax allows you to use best practice technology to ensure reliable, confidential document delivery.

Profax is the consumer division of Vox Amvia, a Vox Telecom Company with 10 years in the fax market as distributors of the RightFax brand.

Features

- Customers are allocated a unique Profax 086 number supplied by Telkom
- The Profax service automatically links this number to an email address and any fax sent to that fax number is delivered via email as an email attachment
- Customers have the option of sending faxes via their email to any fax number globally

Benefits

- Inbound faxes are free-of-charge
- No setup or monthly fees
- Every individual with an email address can have a fax number
- No staff needed to manage the solution
- No software or hardware required
- Fax numbers can be kept for life, even if individuals or companies move
- Direct saving on paper, ink, fax machine rental and maintenance
- Telkom fax lines can be freed up or used as voice lines
- Faxes remain confidential as they're delivered directly to the email address

Options

Outbound fax sending is available on demand. There is no setup fee.

Traffic fees (per minute)

Outbound faxes - National & Local	R0.70	Billed for first minute & thereafter per 30 seconds, incl. part thereof
Outbound faxes - International	Rate Sheet	Billed for first minute & thereafter per 30 seconds, incl. part thereof
Outbound faxes to 0865/6 numbers	R2.00	Billed first minute & thereafter per 60 seconds, incl. part thereof
Outbound faxes to mobile phones	R2.40	Billed first minute & thereafter per 30 seconds, incl. part thereof
Outbound fax to Amvia customer (on net)	R0.60	Per fax
Minimum Monthly Usage Fee		
1-99 Users	R15.00	Per user
100-499 Users	R10.00	Per user
500+ Users	R5.00	Per user
Online Reporting	No charge	
Fax Archiving (10 days)	No charge	

Other Vox Datapro Products and Services

- Diginet Lines
- MPLS VPN
- Uncapped ADSL
- Usage Based ADSL
- ADSL VPN
- Corporate Wireless Access
- 3G/HSDPA
- iBurst
- Hosting
- Website Solutions
- Electronic Marketing
- Hosted Exchange

Block D, Rutherford Estate
1 Scott Street, Waverley, 2090
PO Box 369, Rivonia, 2128
South Africa

Telephone
Jhb: +27 (0)87 805 0000
CT: +27 (0)87 805 0001
Dbn: +27 (0)87 805 0002
www.voxdatapro.co.za

Facsimile
Jhb: +27 (0)87 807 4791
CT: +27 (0)87 807 5067
Dbn: +27 (0)87 807 4794
info@voxdatapro.co.za

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