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\* Profax

**vox**® **datapro**  
Practical telecoms

*Vox Datapro (Pty) Ltd is a leading Telecommunication Service Provider focused on providing Internet connectivity and converged Internet Protocol (IP) services to business customers. Established in 1998, our practical connectivity solutions are designed around your specific business needs and priorities, helping to support your mission-critical communications.*

*Vox Datapro delivers all connectivity solutions via a world-class infrastructure. Our Service Level Agreements ensure peace-of-mind, while our 24-hour helpdesk fully supports and monitors services to ensure that no matter what size your business, you remain connected around the clock.*

*be neara*

# Profax

## Product Information

Profax fax-to-email allows you and your company to receive faxes for free. While the fax sender is charged a fee by Telkom for sending their fax, you're able to download as many faxes as you want onto your desktop. There's also the option to send faxes directly from your email. With fax still the preferred way of sending critical documents, Profax allows you to use best practice technology to ensure reliable, confidential document delivery.

Profax is the consumer division of Vox Amvia, a Vox Telecom Company with 10 years in the fax market as distributors of the RightFax brand.

## Features

- Customers are allocated a unique Profax 086 number supplied by Telkom
- The Profax service automatically links this number to an email address and any fax sent to that fax number is delivered via email as an email attachment
- Customers have the option of sending faxes via their email to any fax number globally

## Benefits

- Inbound faxes are free-of-charge
- No setup or monthly fees
- Every individual with an email address can have a fax number
- No staff needed to manage the solution
- No software or hardware required
- Fax numbers can be kept for life, even if individuals or companies move
- Direct saving on paper, ink, fax machine rental and maintenance
- Telkom fax lines can be freed up or used as voice lines
- Faxes remain confidential as they're delivered directly to the email address

## Options

Outbound fax sending is available on demand. There is no setup fee.

### Traffic fees (per minute)

|   |            |   |
|---|------------|---|
| Outbound faxes - National & Local       | R0.70      | Billed for first minute & thereafter per 30 seconds, incl. part thereof |
| Outbound faxes - International          | Rate Sheet | Billed for first minute & thereafter per 30 seconds, incl. part thereof |
| Outbound faxes to 0865/6 numbers        | R2.00      | Billed first minute & thereafter per 60 seconds, incl. part thereof     |
| Outbound faxes to mobile phones         | R2.40      | Billed first minute & thereafter per 30 seconds, incl. part thereof     |
| Outbound fax to Amvia customer (on net) | R0.60      | Per fax   |
| <b>Minimum Monthly Usage Fee</b>        |            |   |
| 1-99 Users                              | R15.00     | Per user  |
| 100-499 Users                           | R10.00     | Per user  |
| 500+ Users                              | R5.00      | Per user  |
| <b>Online Reporting</b>                 | No charge  |   |
| <b>Fax Archiving (10 days)</b>          | No charge  |   |

### Other Vox Datapro Products and Services

- Diginet Lines
- MPLS VPN
- Uncapped ADSL
- Usage Based ADSL
- ADSL VPN
- Corporate Wireless Access
- 3G/HSDPA
- iBurst
- Hosting
- Website Solutions
- Electronic Marketing
- Hosted Exchange

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